

How Banrisul Built a Resilient Mainframe Workforce



Banrisul, the largest bank in southern Brazil, provides critical financial services to over 365 cities, serving millions of Brazilian citizens. With a longstanding commitment to innovation and customer satisfaction, Banrisul continuously strives to modernize its operations, ensuring secure and seamless financial transactions for its customers. Broadcom has been a key partner in this journey—leveraging mainframe technology and workforce solutions to help Banrisul achieve critical IT goals while simultaneously building a resilient workforce for the future.



Challenge:

Build a resilient mainframe workforce to meet evolving business and customer needs

As Banrisul faced the growing demands of a modern financial institution, the need to maintain a reliable and scalable IT infrastructure was paramount. With millions of Brazilians relying on the bank's services, Banrisul had to ensure its systems could handle increasing transaction volumes and service peaks. At the heart of this challenge was the mainframe—a technology crucial to the bank's operations both now, and decades into the future.

To support this critical infrastructure, Banrisul recognized the importance of cultivating a workforce that was not only adept at managing today's systems but also capable of sustaining the bank's technology for years to come. However, training a new generation of mainframe experts while keeping up with the rapid pace of IT modernization was a challenge that could not be addressed alone. Banrisul needed a strategic partner to help equip its teams with the knowledge and skills necessary to meet the evolving needs of the bank and its customers.

Solution:

Broadcom's Mainframe Vitality Program

Banrisul turned to Broadcom to address these challenges. Broadcom's Mainframe Vitality Program, a no-cost, immersive training initiative, became a pivotal resource. Over the course of 12 weeks, 17 of Banrisul's existing associates were enrolled in comprehensive, instructor-led training that focused on Mainframe Foundations and Systems Programmer Foundations. The program was tailored to meet associates at their current skill level and prepare them for future roles, all while working directly with Banrisul's specific technology stack.

This upskilling initiative, combined with Broadcom's technical expertise, ensured Banrisul had both the talent and technology to execute the complex IT projects necessary to meet citizens' expectations with confidence.

Results

The results were immediate following the completion of the Vitality Residency Program.

- 17 newly trained associates successfully carried out vital infrastructure changes the weekend following the commencement of the program.
- IT modernization plans were further solidified, creating a flexible and scalable mainframe infrastructure with the needed skillsets in place to continue Banrisul's mission of exceeding end-user expectations for years to come.



“The Vitality training was extremely important in complementing the knowledge acquired during the initial training with the Banrisul's coordinators. The practical experience and contact with professionals with extensive experience were the distinguishing features.”

- Banrisul Vitality graduate

“We are able to count on the technical competence of Broadcom professionals who are on the frontline, working shoulder to shoulder with our technical teams. This collaboration is present at every level, from technical teams to management, sales, and support, all working together to ensure Banrisul's needs are met.”

- Jose Luis M. Andrade, IT Superintendent, Banrisul

“The Vitality foundational training was essential for us to acquire an initial basis on how the mainframe works and is used. Much of the content learned in this training is still used, especially regarding TSO/PDF and TSO/SDSF.”

- Banrisul Vitality graduate

“We recently had 17 associates complete Broadcom's Vitality Program. Building mainframe skills in this manner creates a resilient workforce for Banrisul. We're proud of the tangible skills and knowledge gained from the program.”

- Adilson Silveira de Souza, Executive Manager, Banrisul

For more information:

[Mainframe Workforce Resiliency Programs](#)

[Broadcom Mainframe Beyond Code Program](#)